

**NELNET QUESTIONNAIRE for persons with interests in potential claims against
Nelnet, Inc., Nelnet Diversified Solutions, LLC, and Nelnet Serving, LLC**

Note: Completion of this questionnaire and submission of it to us does not constitute our agreement to provide legal services to you in any matter, investigate your case, file a case in court for you, investigate any periods of time, including statutes of limitation related to your case, or act as your lawyers in any way. This is your submission to us requesting that we consider one or more of the steps. It is not our commitment to you to do so. We will not be engaged as your lawyers unless and until a formal written engagement agreement has been signed by you and us. This information is CONFIDENTIAL and will be maintained by us and not published for any purpose unless and until you become engaged with us in writing in an Attorney/Client relationship. If using the Fillable PDF Form – you must SAVE to your desktop/laptop and email the SAVED version back to us. Send all forms to Nelnet@dominalaw.com or mail to Domina Law, Nelnet Lawsuit, 2425 S. 144th St., Omaha, NE, 68144

DOMINALAW Group pc llo

This information below is true and accurate to the best of my knowledge. I understand this is not an engagement agreement.

Date Completed: _____ (Your Signature Above) _____

Name: _____ SSN: _____

DOB: _____ Matter: _____ (Internal)

Spouse: _____ No. Children: _____

Address: _____

Email: _____ Cell: _____ Other: _____

Most Recent Employer & Occupation: _____

Start Date: _____ End Date: _____ Position/Title: _____

Job Duties: _____

Most Recent Compensation: _____ /yr /mo /wk/hr

Benefits: Health Ins: _____ Leave: _____ Vacation: _____ Other: _____

Legal Issue with Nelnet:

Witnesses to your Legal Issues:

Family, Friends w/ Knowledge:

Name, Address, Contact#, Summary of Info	Name, Address, Contact#, Summary of Info

NELNET specific information required:

1. Your name as a student: _____
2. The name(s) of the institution where you enrolled: _____ Enrollment dates: _____
3. Graduation date: _____ If no graduation, last day of education at school: _____
4. Date for reach student loan: _____
5. Award/Effective date: _____ Contract Number: _____
6. Original amount: _____ Point of origin: _____
7. Contractor, if known: _____
8. Facility code TIN: _____
9. Cage #: _____ DUNS #: _____
10. Loan type/name: _____
11. Original payment terms: _____
12. Monthly: _____ Interest rate: _____ Years: _____
13. Dates and related information for application(s) to modify payment terms:
 *Please list in chronological order from oldest event, to most recent.

Date:	Paper Submitted:
Why _____ No _____	If yes, to whom:
Subsequent Actions (dates/act):	

Date:	Paper Submitted:
Why _____ No _____	If yes, to whom:
Subsequent Actions (dates/act):	

Date:	Paper Submitted:
Why _____ No _____	If yes, to whom:
Subsequent Actions (dates/act):	

14. For each denied application, to the extent possible:

- 14.1. Identify persons with your spoke at Nelnet: _____
- 14.2. State dates when conversations were held: _____
- 14.3. What phone/fax/or email of Nelnet did you use: _____
- 14.4. Briefly, what were you told: _____

15. What correspondence have you received from or sent to Nelnet. *Include forms, specific names of persons who corresponded with you, and/or titles of such persons if known.

<u>Date:</u>
<u>Author:</u>
<u>Describe:</u>

<u>Date:</u>
<u>Author:</u>
<u>Describe:</u>

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<u>Date:</u>
<u>Author:</u>
<u>Describe:</u>

<u>Date:</u>
<u>Author:</u>
<u>Describe:</u>

16. What requests for modifications or relief from your loan payment schedule did you make?

16.1. When: _____

16.2. To Whom: _____

16.3. What changed requested: _____

16.4. What result: _____

17. What documents do you have about:
- 17.1. Each of your student Notes: _____
 - 17.2. To any assignments of your student Notes: _____
 - 17.3. Any documents appointing a service agency, and specially Nelnet: _____
 - 17.4. Correspondence you sent to Nelnet: _____
 - 17.5. Correspondence you received from Nelnet: _____
18. If you have had any conversations with any representative of Nelnet, add the date and identity of the person with whom you spoke. _____
19. Are all of my loans with Nelnet FFELP loans, or do I also have any federal direct loans?
___ Yes. ___ No. If no, how many? _____ What dates taken? _____
20. Were your loans enrolled in a deferment? ___ Yes. ___ No. If yes, what dates? _____
21. Did you request the deferment? ___ Yes. ___ No. If so, was the request made in writing or over the phone?
___ Yes. ___ No. If Yes, when did I call? _____. What # did I call? _____
22. Why were my loans enrolled in a deferment?

23. Were your loans enrolled in a forbearance? ___ Yes. ___ No. If yes, what dates? _____
24. Did you request the forbearance? ___ Yes. ___ No. If so, was the request made in writing or over the phone?
___ Yes. ___ No. If Yes, when did you call? _____. What # did you call? _____
25. Why were my loans enrolled in a forbearance?

26. Have you made any advance payments that were applied toward future monthly payments?
___ Yes. ___ No (If so, ask the following):
27. If YES to #26, on what date or dates did this occur, and in what amounts?
- 27.1. Date: _____ Amount: _____ Why was this done?

 - 27.2. Date: _____ Amount: _____ Why was this done?

 - 27.3. Date: _____ Amount: _____ Why was this done?

***NOTE: 28. Please attach copies of all documents in your possession that are directly or indirectly related to each student loan.**

29. This is not exhaustive list, but will begin the process of giving **DOMINALAW** Group pc llo enough to evaluate a potential claim. If you believe more detail description of your issues with NELNET is required please submit any narrative explanation on additional pages.